ekkoconsulting

Metrics & Reporting

INTRODUCTION

ekko Consulting, Inc. delivers information security and technology consulting services; that helps our clients, maximize IT investments and secure assets that are important to them.

REPORTING SERVICES

Develop requirements

Prototyping

Metric definition

IT Security Metrics

Executive dashboards

SharePoint integration

OVERVIEW

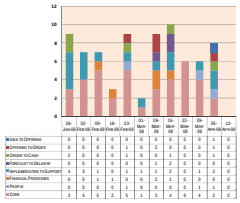
Developing metrics reports and dashboards for organizations takes skill and experience to ensure customers expectations are delivered.
At EKKO we understand metrics, analytics and the many interfaces or data sources that are required to gather the information that delivers meaningful and useful reports.

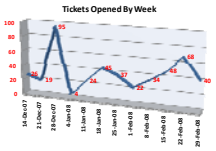
WHAT WE DO

Step 1 – Define scope, boundaries and desired reporting technologies
Step 2 – Define metric objectives and requirements
Step 3 – Identify data sources
Step 4 – Develop data capture methods (manual & automated)
Step 5 – Data analysis and normalization
Step 5 – Define metric schedules
Step 6 – Develop report and dashboard wireframes/designs
Step 7 – Design reports, scorecards and dashboards
Step 8 – Draft reviews
Step 9 – Final design
Step 10 – Report rollout and dashboard publication

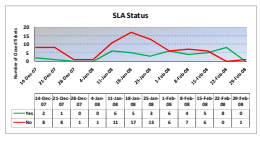
WHAT WE DELIVER

We have successfully developed enterprise level scorecards and dashboards for our customers. Our development staff are experts in data analytics and are able to understand your objectives and turn them into reports and dashboards that deliver instant value as soon as they are published.

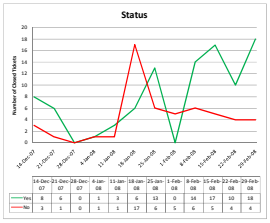




IT Scorecard	Department									Total
Status	Administration	Engineering	Finance	IP	Operations	Program Manage	QA & Regulato	R&D	Sales & Marketin	
Open	16	2	4	0	7	0	2	3	5	39
Closed	387	105	77	4	88	19	47	74	106	907
Total	403	107	81	4	95	19	49	77	111	946
% Open	4%	2%	5%	0%	7%	0%	4%	4%	5%	
% Closed	96%	98%	95%	100%	93%	100%	96%	96%	95%	
% Total	43%	11%	9%	0%	10%	2%	5%	8%	12%	100%



IT Scorecard	Status		
Priority	Open	Closed	Cancelled
P1 - Critical	0	9	0
P2 - High	10	296	3
P3 - Medium	16	479	18
P4 - Low	7	115	4
P5 - Informative	1	15	134
	9	0	0
Total	43	914	159



NEXT STEPS

Reporting requirements change significantly from organization to organization. We encourage an in person meetings to discuss/whiteboard your requirements.

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